

Help Another Team

When and With Whom Might You Use This Tool?

This tool helps strengthen relationships and increase collaboration across teams. It is a helpful way to get an entire team thinking about and helping another team with an outward mindset and is a good way to break silos and increase cross-functional collaboration.

How to Use It

Pick another team in the organization. Then, together with your own team, do the following:

1. **Other team's issues.** Identify all of the objectives, challenges, difficulties, and burdens faced by this other team.
2. **Problems we've created.** Identify any challenges, difficulties, or burdens that we as a team create for them.
3. **Ways to help.** Identify any ways we can be helpful to them—by offering help or adjusting what we do.
4. **Determine specific actions to take.**
5. **Next steps:**
 - Option A. Begin making the changes you identified in step 4.
 - Option B. Meet with the other team to share your thinking and get their feedback.

Help Another Team

Team

Their objectives, challenges, needs, difficulties, and burdens:

Challenges, difficulties, or burdens that we as a team create for them:

Ways we can be more helpful to them:

Specific actions we are willing to take:

Next Steps

Option A. Begin making the changes you identified in step 4.

Option B. Meet with the other team to share your thinking and get their feedback.